Blackboard Phone Opt-out

Recipients cannot opt out of Emergency Calls using either the touch-tone opt-out or the Opt-out Hotline. If a recipient wishes to opt-out of these calls they must call the school/district.

Attendance calls are considered emergency in the sense that they affect student safety.

<table>
<thead>
<tr>
<th>Message Type</th>
<th>Delivered To</th>
<th>Opt-out Footer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency/Attendance</td>
<td>Live Person</td>
<td>None</td>
</tr>
<tr>
<td>Emergency/Attendance</td>
<td>Voice Mail</td>
<td>None</td>
</tr>
<tr>
<td>Outreach</td>
<td>Live Person</td>
<td>To opt-out of information calls, press 1 or call 855-502-7867.</td>
</tr>
<tr>
<td>Outreach</td>
<td>Voice Mail</td>
<td>To opt-out of future messages call 855-502-7867.</td>
</tr>
</tbody>
</table>

Opt-out Footers

Opt-out footers are included in any non-emergency message. These footers allow recipients to opt-out via touch-tone by pressing 1 when the system recognizes a “live” person has answered the phone. If the system detects an answering device a message will be played directing the recipient to call the Blackboard Opt-out Hotline. Opt-out footers will be played in Spanish for Spanish messages and in English for all other messages.

**Live Answer Prompts**

To repeat this message, press *.

To opt-out of informational calls, press 1 or call 855-502-7867.

You are now opted out of informational calls.

**Answering Machine Prompts**

To opt-out of future messages call 855-502-7867.

Note: Opt-out footers are not included when delivering phone messages to extensions, international numbers, and TTY devices.
Opt-out Hotline
855-502-STOP (855-502-7867)

Recipients can call the Blackboard Opt-out Hotline anytime to opt-out of informational calls or to opt-back into calls. The hotline is available in both English and Spanish and can be used even if no calls/texts have been placed to the recipient’s number.

Thank you for calling the notification opt-out hotline.

Para Espanol oprima 7.

We recognized your number as xxx-xxx-xxxx.

To opt out of informational calls, press 1.

If you have previously opted out and wish to resume receiving calls, press 2.

To repeat this menu, press 9.

To change opt-out preferences for another number, please call back using the phone associated with that number.